

How to Appeal a Medical Decision Online



To be able to use this Internet process, you must:

Have applied for benefits.

Have received a “Notice of Disapproved Claim” a “Notice of Reconsideration”, or “Notice of Federal Reviewing Official Decision,” and have the notice available when beginning this process. (If you do not know which notice you received, refer to About Your Notice.)

Disagree with the disability decision.

Live in the United States or one of its territories.

If any of the above are not true, stop here and contact Social Security.

How to get started

- 1) Go to the Social Security Administration website at www.socialsecurity.gov.
- 2) Click on WHAT YOU CAN DO ONLINE on the upper left hand side of the page.
- 3) Click on APPEAL A DECISION. Then click on, APPEAL OUR RECENT MEDICAL DECISION..
- 4) Click on START THE APPEAL which is highlighted as a grey button and is under the “To Start the Internet Appeal Request and Disability Report Process” heading.
- 5) Follow the step by step directions.
- 6) Once you complete the first page of the “Disability Report - Appeal,” you will be provided with a reentry number. We recommend you either print or write down this number. Then, if you leave the website before completing the “Disability Report- Appeal,” you will be able to continue your appeal at a later time. Without the reentry number, you will have to start your appeal from the beginning.

If you have questions:

Call our toll-free number, 1-800-772-1213. If you are deaf or hard of hearing, call our toll-free “TTY” number, 1-800-325-0778. Representatives are available Monday through Friday 7 a.m. to 7 p.m.

Online services hours of operation:

(All times ET)
Weekdays 5 a.m. - 1 a.m.
Saturday 5 a.m. - 11 p.m.
Sunday 8 a.m. - 10 p.m.

These holidays: 5 a.m. - 11 p.m.
New Years Day
Independence Day
Thanksgiving Day
Christmas Day

Hours for all other holidays: 5 a.m. - 1 a.m.